

**Contact: [floodclaims@selective.com](mailto:floodclaims@selective.com) or (877) 348-0552**

**Claims Status –**

**Agency:**

Agency Dashboard – [www.selectiveflood.com](http://www.selectiveflood.com)

Claims Activity Report – Reports on [www.selectiveflood.com](http://www.selectiveflood.com)

**Customer:**

<https://customer.myselectiveflood.com/>

**Agency & Customer Resources –**

**Claims Centers:**

Selective Flood Insurance Claims Center - [Click Here](#)

FEMA Flood Claims Center - [Click Here](#)

**Claims Video Series:**

Claims What to Expect - [Click Here](#)

Claim Payments - Selective's NFIP Flood Coverage Misconceptions Series - [Click Here](#)

Disaster Assistance - Selective's NFIP Flood Coverage Misconceptions Series - [Click Here](#)

What is a Flood? - Selective's NFIP Flood Coverage Misconceptions Series - [Click Here](#)

**Forms:**

Customer Letter After Notice of Loss - Attached

NFIP Claims Handbook – Attached or [Click Here](#)

NFIP Spanish Claims Handbook – Attached or [Click Here](#)

Claims Process – Attached

Selective Perks Program – Attached

Summary of Coverage and Policy Forms - [Click Here](#)

Claims FAQ - Attached