

KEY RESOURCES AT YOUR FINGERTIPS

NAVIGATING YOUR BENEFITS SHOULD NEVER BE COMPLICATED

Empower yourself with expert guidance. Whether you have a simple question or need more in-depth assistance, the Benefits Helpline team at World Insurance is ready to provide confidential answers to your questions and help better understand your benefits.

Here are a few examples of why you might reach out:



Plan Guidance: Have questions about your options during Open Enrollment? Not sure what your offerings include? Experienced a life event and want to reevaluate your coverage? We're here to guide you.



What's Covered: Unsure what your plan includes? Need help finding in-network providers or facilities for labs, imaging, or specialty care? We can point you in the right direction and ease the process.



Claims Assistance: Questions about a claim or filing an appeal? Our team can walk you through what to ask and help you understand each step.



Tax Savings Help: Wondering if you have access to an HSA, HRA, or FSA—or how to use them? We'll help you make the most of your tax-advantaged accounts.



Provider and Rx Search: Looking for a new doctor? We can help you search your plan's provider network to find in-network care. Need to check if a prescription is covered? We'll guide you through your plan's drug formulary.



Billing Help: Confused by a provider bill or Explanation of Benefits (EOB)? We'll help you understand what's covered and what you owe.



WORLD INSURANCE – BENEFITS HELPLINE

We can answer questions about any plans you might have like medical, dental, vision, life, disability, tax savings plans, and more!

CONTACT INFO

1-888-WORLD-09

benefitshelp@worldinsurance.com

*If we are not able to answer the phone or email right away,
we will respond to you promptly, within the same or next business day.*

HOURS

Monday through Friday
8:30 AM – 7:30 PM Eastern